

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 17<sup>th</sup> day of August 2019**  
**C.G.No:88/2019-20/ Tirupati Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

**Between**

S. Krishna Murthy,  
1-4/8, 1<sup>st</sup> Floor,  
Srnivasapuram,  
Tirupati,  
Chittoor- Dist

Complainant

**AND**

1. Assistant Accounts Officer/ ERO/Town-II/TPT  
2. Assistant ~~Executive~~ Executive Engineer/SS//TPT  
3. Assistant Executive Engineer/O/Mangalam -1  
4. Assistant Executive Engineer/TPT/ East  
5. Deputy Executive Engineer/O/Town1 SD /TPT  
6. Executive Engineer/O/ TPT Town

Respondents

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**ORDER**

1. S. Krishna Murthy stated to be the General Secretary of Rural Educational and Agricultural Labour Society (REALS) Tirupati presented a complaint submitting that the above society has established mineral water plant on 10.02.2014 at different places in Tirupati Municipal Corporation to distribute mineral water of 20 Lts for Rs.2/- under NTR Sujala Patahakam. From then onwards they are paying electricity bills under LT Cat-II but the Hon'ble APERC issued tariff order to bill such services at Rs.4/- under Cat -VI ( C). Presently the benefit is extended to the units in Chenna Reddy colony and M.R. Palli water plants. Accordingly bills are being paid promptly. They have also established similar plants under the scheme at Municipal office back side east section, Satyanarayanpuram in Mangalam Section and STV Nagar in Operation SS Section. But the bills are still being issued under Cat-II despite of their request to change the category. They have also sustained huge losses for

C.G.No.88/2019-20/Tirupati Circle

**DESPATCHED**

g/DATE 20/8



To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.